
An Approach for Improving the Performance of Training Sites

Ali Ardalan*¹ and John Fleming*

¹Old Dominion University [Norfolk] – United States

Abstract

This paper presents an analytical methodology that identifies efficiencies and inefficiencies within Training Organizations by quantitatively comparing an organization's input and output. It is a performance measurement technique that can be used for evaluating the relative efficiency of decision-making units in the organization. Application of this methodology involves measuring the performance of each operating unit relative to the performance of all operating units in the system. It compares each producer with only the best producers.

*Speaker